

Welcome back – a practical guide to sport at Roehampton Club during COVID-19



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Operating procedures

This practical guide, prepared by our team in consultation with industry and medical experts, outlines the robust, monitored measures Roehampton Club has taken to safeguard our staff and Members during the COVID-19 pandemic.

Our measures and procedures are under daily review, updated as advice from the government, health authorities and governing bodies evolves in line with the gradual lifting of social restrictions.

To access the Club, you must:

Be a Member, guests are not permitted at this time

Not have been out of the country within the last 14 days

Not be in self-isolation and not required to be shielded

Not be displaying COVID-19 symptoms

Have a booking for your sport or to walk in the gardens

Arrival and Clubhouse facilities:

The Club gates will be opened at 7.30am and will be closed at 9pm every day

Please do not arrive at the Club until 10 minutes before your booking

Please try to not directly park next to another Member if possible

The overflow car park will be opened if other car parks are full

The Clubhouse and changing rooms are closed however staff will allow access to collect belongings only with no access to other facilities

Toilets are available in the Croquet Pavilion and on the golf course

All water fountains are out of use – please bring your own filled water bottles

Please feel free to wear gloves and face masks if it makes you feel more comfortable – staff will be doing so

Reception phones will be staffed from 8am to 8.30pm Monday to Friday and 8am to 7.30pm at weekends

Please partake in only one activity per day at the Club on your visit to ensure we can allow access to as many Members as possible.

Ensuring the safety of our staff and fellow Members

Please ensure that you maintain social distancing of two metres when talking to any of our staff

Please adhere to any instructions from Staff as they have been empowered by the Board to ensure that the safety of all Members and staff is paramount.

Tennis

Outdoor courts only – 8am to 8pm from Thursday 14th May

Grass Courts will open on 1st June (weather permitting)

The ITC will remain closed until further notice

Coaches on courts 4 and 5 plus 12-14 only

Singles play only unless Members from the same household

Booking available via MyCourts from 8am for following day

Maximum one booking of 3 x 30-minute slots per Member, per day

Maximum of *three bookings* per Member household per week

Mini courts open for family use (8am to 8pm) – bookable by calling Reception on 020 8480 4200

Members should check in on their mobile phones once on court

Members must leave the court five minutes before the end of their booking to comply with social distancing

Please use up to four tennis balls only which should be clearly marked

Tennis balls should be Members' own unless being coached

Avoid changing ends unless both players agree to do so at opposite sides of the net

Sanitize your hands before play and leave sanitiser in place for next group

[Please keep to the Club's dress code at all times](#)

Coaching

All coaching to take place as per LTA Guidance

Coaches to be on courts 4 and 5 plus 12-14 only and will provide own tennis balls

One-to-one lessons are available [Book directly with the coach](#)

All players and coaches must sanitise their hands and racket handles before every session

All payments must be made via BACS -no cash payments

Gloves to be worn on hands if desired

Members must leave the court five minutes before the end of their lesson booking to comply with social distancing

Please keep to the Club's [dress code](#) regarding the wearing of whites as above

Gardens

The Club's Gardens will be open for Members to walk around from **9am Thursday 14th May**

Gardens will close at 7pm

1 hour booking slots must be booked in advance by calling Reception on 020 8480 4200

Use the Visitors Car Park to access the gardens if arriving by car

Seating will be provided but social distancing measures will be in place

The children's playground will remain closed

Junior policy

All Junior Members aged 14 and under must be accompanied by an adult from the same household when at the Club

Parents are responsible for the behaviour of all Junior Members aged 17 and under at all times

Getting home safely

Members must return straight to their cars after their booking

Lockers cannot be accessed to store belongings

Ensure clubs, rackets, mallets, and other equipment are cleaned thoroughly after use

Members are requested to log their visit in the HSE COVID-19 contact tracing app

Players must call or email the Club with any post-visit health issues or COVID-19 related queries, at the earliest possible opportunity